OnePath is
Product support services

When you enroll in OnePath, a Patient Access Manager (PAM) is available to work with you one-on-one to help address insurance or access challenges you may face.

Who are Patient Access Managers (PAMs)?

OnePath PAMs are experts in helping patients and their caregivers navigate financial and logistical issues related to the treatment of hypoparathyroidism, type 1 Gaucher disease, Hunter syndrome, or hereditary angioedema. Insurance issues can be difficult to understand, but PAMs are here to provide information to help you.

Who do Patient Access Managers work with?

PAMs work first and foremost with you—the patient, family member, or caregiver. PAMs also work with your doctor, nurses, billing staff, and specialty pharmacies. In collaboration with a OnePath Patient Support Manager and other Shire team members, PAMs work to ensure that you receive the best possible support to always have access to treatment.

What can Patient Access Managers do?

PAMs are a reimbursement resource for you. PAMs can:

- Provide reimbursement education to help you make informed decisions about your healthcare options
- Help you learn about alternative insurance options
- Inform your doctor’s office about billing, reimbursement, and access to your treatment
- Work as a liaison between you, your doctor, and OnePath, for reimbursement and access-related matters

Who is the Patient Access Manager assigned to me?

We have PAMs throughout the United States and they are assigned to you based on your location. PAMs are available to discuss any issues or questions you may have about access to and reimbursement of your prescribed Shire treatment.

OnePath currently assists patients affected by type 1 Gaucher disease, hereditary angioedema (HAE), Hunter syndrome (MPS II), hypoparathyroidism, and short bowel syndrome in gaining access to the Shire medication prescribed by their physician.
OnePath is
Dedicated to ensuring treatment access.

OnePath is
A dedicated Patient Access Manager

☑️ Product support for patients to ensure access to their treatment
☑️ Help navigating insurance access and coverage
☑️ Support to identify financial assistance options that might help you cover out of pocket treatment costs
☑️ Information about Shire’s educational programs and patient advocacy groups

Call OnePath today
OnePath is the product support program that can help you with many aspects related to accessing Shire treatment.
For access to product services and support, call OnePath at 1-866-888-0660.
Patient Support Managers are available Monday through Friday, 8:30 am to 8:00 pm Eastern Time.