OnePath is dedicated to ensuring treatment access.

After you enroll in OnePath, you will meet your personal Onboarding & Access Specialist (OAS) who will work with you one-on-one to help you to get started on therapy.

Who do Onboarding & Access Specialists work with?
Your OAS will work first and foremost with you – the patient, family member, or caregiver – and will be one of the primary support persons to help you get started on therapy. The OAS will also work closely with your doctors, nurses, billing staff, and specialty pharmacies. In collaboration with your OnePath Patient Support Manager and other Shire team members, your OAS will work to ensure that you receive the best possible support and can access your medicine. Your OAS will be available for you throughout your treatment with Shire, and can meet with you in person at a location convenient for you.

What does my Onboarding & Access Specialist do?
Throughout your treatment, your OAS will remain an important resource who can:

- Provide reimbursement education to help you make informed decisions about your healthcare options
- Help you learn about alternative insurance options
- Educate your doctor’s office about billing, reimbursement, and access to your treatment
- Work as a liaison between you, your doctor, and OnePath, for reimbursement and access-related matters
- Deliver education and support resources

When will I meet my Onboarding & Access Specialist?
Once you’re enrolled in OnePath, your local OAS will arrange a time to meet in person to discuss first steps and learn more about your treatment and condition. At this meeting your OAS will deliver your product resource kit, review insurance coverage and financial resources, discuss any issues, and answer questions you have about access to your treatment.
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