The pathway to treatment is different for every patient, and with the OnePath product support program you don’t have to navigate it alone.

OnePath provides specialized product support services to patients and caregivers. We’re here to help you:

- **Navigate the health insurance process**
- **Find information about financial assistance options**
- **Set up infusion or injection training and services, if requested***
  *Applies to certain Shire products only
- **Coordinate with your specialty pharmacy**
- **Communicate with your doctor’s office as needed**
- **Connect with reimbursement education**
- **Stay informed about additional resources**

OnePath® is Here, every step of the way.
OnePath® is here to help you along your journey.

1. **Enrollment**
   Your healthcare provider will complete the OnePath Start Form and you will sign the Patient Authorization before it is submitted to OnePath.

2. **Meet Your Patient Support Manager**
   Once the form is received by OnePath, and you are determined eligible, you’ll receive a welcome call from your dedicated Patient Support Manager. They will explain the OnePath process, the support available to you, and send you additional welcome information.

3. **Activate Your Patient Portal Account**
   After your welcome call, you will receive an activation email granting you access to the OnePath Patient Portal and Mobile App, which will allow you to find information, update health details, chat live with a Patient Support Manager, and track health events in a private eDiary.

4. **Insurance and Financial Options**
   Your Patient Support Manager will share the outcome of your benefits investigation, explain your benefits, and answer your questions. Regardless of the outcome, they will help you understand your options that may help cover the cost of treatment.

5. **Preparing to Start Therapy**
   Your Patient Support Manager will work with your specialty pharmacy to get your medicine to your home or site of care. If applicable, your Patient Support Manager can also coordinate nursing services for product training.

6. **Medication Received**
   Your first shipment of medication is delivered from your specialty pharmacy to you or to your site of care.

7. **Ongoing Support and More**
   Your Patient Support Manager is here throughout your treatment journey to help you access therapy and support.

“As a Patient Support Manager, supporting and empowering individuals and caregivers as they navigate the process of accessing treatment is an amazing honor. I can only hope to match their strength and courage.”

— Nina, OnePath Patient Support Manager

- Learning about resources
- Monitoring insurance changes
- Meeting other patients
- Traveling with medication